



INTEGRATED
SYSTEMS
SOLUTIONS_{LLC.}

C O M P A N Y P R O F I L E

ABOUT US



INTEGRATED SYSTEMS SOLUTIONS_{LLC.}

Integrated Systems Solutions LLC (ISS), headquartered in Abu Dhabi, was established by a team of skilled consultants over a decade ago. Today, ISS embraces the reputation for being one of the leading system integrators in information and communication technology, security and surveillance, and extra low voltage solutions, in the United Arab Emirates.

Integrated Systems Solutions holds an ISO certification in Quality Management System 9001:2015, Environmental Management System 14001:2015, and Safety Management System 18001:2007

Since its inception, ISS functions with the following objectives:

- Providing quality IT solutions and services.
- Forging long-term client relationships built on quality service and mutual trust.
- Delivering contemporary and state-of-the-art technologies in the industry.
- Upgrading and keeping pace with the ever-changing technologies.
- Optimizing the unique selling proposition of ISS to ensure maximum client satisfaction through planning, executing and managing projects on a turn-key basis.
- Building on ISS's strategic alliances with international brands, and offering extraordinary after sales services and technical support.
- Sales services and technical support





At ISS, it is a partnership that we build with our customers, taking care of their business IT requirements, ensuring that a comfortable working relationship is in place and offering by way of our products, services and solutions that something extra which will differentiate us from the rest and give us a distinctive competitive edge.

In order to achieve this it is vital for us to exceed expectations, with seamless attention to the quality of our delivery and with excellence and professionalism as the final products.

Through maintaining the highest quality standards, we are on an interesting journey towards becoming leaders in the IT industry, walking hand in hand with our clients, growing alongside our customers.



Streamline. Integrate.





Expertise:

Our team of professionals has over 25 years of experience in the industry, ensuring that we have the knowledge and skills necessary to provide top-notch solutions and services.



Quality:

We use only the highest quality materials and equipment, ensuring our projects meet and exceed industry standards.



Personalization:

We take the time to understand our customers' unique needs and preferences, and we work closely with them to create a tailored solution that meets those needs.



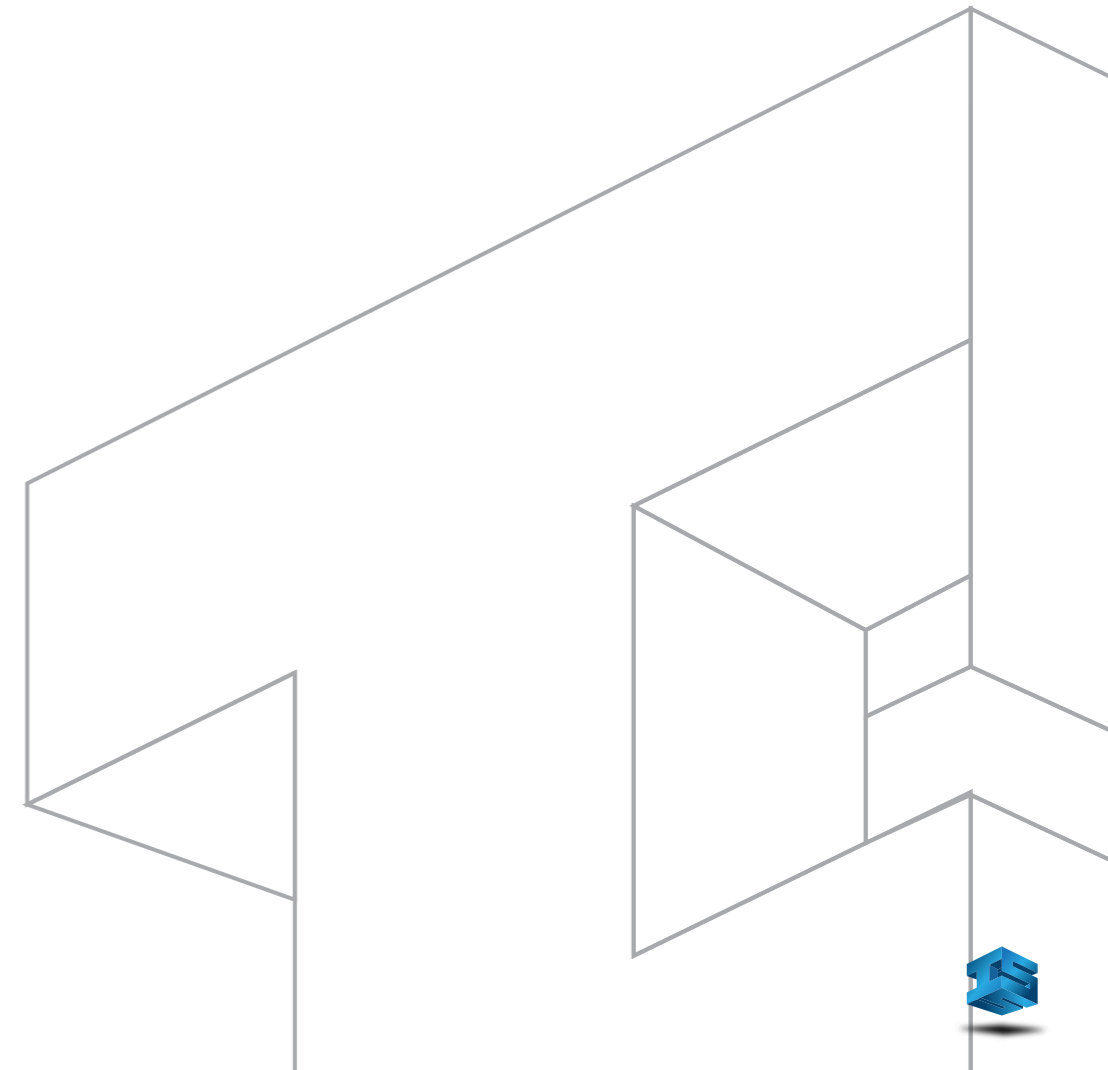
Customer Service:

We are committed to providing exceptional customer service, from the initial consultation to the final delivery/installation. Our team is always available to answer questions, address concerns, and provide support throughout the entire process.



Competitive Pricing:

We offer competitive pricing without compromising on quality, so you can be confident that you're getting the best value for your money.





OUR SOLUTIONS

**Reliable,
Comprehensive,**



ELV SYSTEMS

OUR SOLUTIONS

ISS specializes in providing end-to-end solutions for your low-voltage systems. We understand that reliable and secure low-voltage systems are critical for the smooth and efficient operation of any modern building or facility, having our team of experts committed to designing, installing, and maintaining a wide range of ELV systems that are tailored to meet the specific needs of our clients.

We take pride in delivering solutions that are not only high-quality but also cost-effective and environmentally friendly. Our team of certified engineers, technicians, and project managers work together to ensure that all projects are delivered on-time, within budget, and to the highest quality standards.

We believe in building long-term relationships with our clients based on trust, transparency, and open communication. We work closely with our clients to understand their unique needs and requirements, and we provide customized solutions that are scalable and adaptable to changing needs.

Whether you are a small business, a large corporation, or a government entity, our team has the expertise and experience to handle your low-voltage systems' needs.



OUR SOLUTIONS



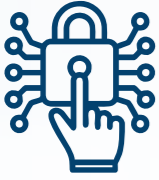
IP VIDEO SURVEILLANCE / CCTV:

We specialize in designing, installing, and maintaining state-of-the-art Closed Circuit Television (CCTV) systems for various industries. Our team of highly skilled and experienced engineers and technicians are dedicated to delivering innovative and reliable CCTV solutions that meet the unique needs of our clients.

We understand the importance of security and surveillance in today's world.

We provide comprehensive CCTV solutions, including IP CCTV, HD CCTV, and Thermal Imaging CCTV, to enhance the safety and security of our clients' operations. Our solutions are designed to monitor and record activities in real-time, providing a high level of visibility and control to our clients, meeting government standards.





ACCESS CONTROL:

Understanding the importance of controlling access to sensitive areas and information, hence providing comprehensive access control solutions, including biometric access control, proximity card access control, and keypad access control, to enhance the security and safety of our clients' operations.



STRUCTURED CABLING:

With the increasing demand for high-speed data transfer and connectivity, a well-designed and properly installed structured cabling system can help organizations to optimize their communication systems and improve their overall operational efficiency. Whether it's a new building or an existing one that requires a network upgrade, our expertise in structured cabling solutions can be a valuable asset for our clients.

By leveraging our teams' knowledge of the latest cabling technologies and industry best practices, we can help businesses to enhance their connectivity, reduce downtime, and increase their productivity.





OUR SOLUTIONS

FIBER OPTIC & BACKBONE CABLING:

Fiber optic cables are becoming increasingly popular for high-speed data transmission because they can carry large amounts of data over long distances without interference or loss of signal quality.

As a company that specializes in fiber optic/backbone cabling, we offer services related to the installation, maintenance, and repair of fiber optic cabling infrastructure for businesses and organizations.

OUR SERVICES INCLUDE:

- **Fiber optic cable installation:**

This involves installing fiber optic cables throughout a building or campus to create a high-speed network for data transmission.

- **Fiber optic cable termination:**

This involves connecting the ends of the fiber optic cables to devices such as routers or switches to allow data to be transmitted.

Fiber optic cable testing:

This involves testing the fiber optic cables to ensure they are working correctly and can carry data at the required speeds.

Fiber optic cable repair:

This involves repairing any damage or faults in the fiber optic cables to ensure they are functioning correctly.

Fiber optic cable maintenance:

This involves regular maintenance of the fiber optic cabling infrastructure to ensure it is working optimally.



OUR SOLUTIONS

OTHER ELV & SECURITY SYSTEMS:



PANIC ALARM



PEOPLE COUNTING



SMART AUTOMATION SYSTEMS



MASTER CLOCK



NURSE CALL



DISABLED TOILET ALARM



PARKING MANAGEMENT



PERIMETER SECURITY



GATE BARRIERS



BOLLARDS



TURNSTILES



OUR SOLUTIONS



AUDIO VISUAL SYSTEMS

As a company that designs and installs audio visual (AV) systems, we provide our customers with a range of solutions for delivering high-quality audio and video content in various environments, such as conference rooms, lecture halls, retail spaces, and entertainment venues.

AV systems typically include components such as projectors, displays, audio speakers, microphones, and control systems. Designing an effective AV system involves understanding the customer's needs and goals for the system, as well as the technical requirements of the space.

By delivering high-quality audio and video content, installed systems can enhance the overall experience of our customers and help them achieve their goals, whether it's delivering a presentation, educating an audience, or entertaining a crowd.



PUBLIC ADDRESS (PA) & BGM:

A PA and Background Music system is an essential tool for public speaking, announcements, and music playback in a variety of settings, including schools, places of worship, event venues, and corporate offices. A well-designed and properly installed system can help ensure that audio is transmitted clearly and effectively to all areas of the facility, allowing for efficient communication and enhanced engagement. Our expertise in providing PA & BGM systems can be valuable in helping clients to select the right system based on their specific needs, such as the size of the venue, the type of audio content, and the desired level of audio quality. By providing high-quality PA & BGM systems and reliable support services, we can help ensure that clients have a seamless audio experience, whether they're delivering a presentation, playing music, or making important announcements.





VIDEO WALLS & LED DISPLAYS

Video wall solutions are large display systems that are made up of multiple smaller display panels. These panels can be arranged in various configurations to create a larger, seamless display. Video walls are commonly used in various settings, such as control rooms, sports arenas, retail stores, and advertising displays.

Video wall solutions can vary in terms of size, resolution, and type of display technology used, such as LED or LCD. They can also include additional features, such as advanced video processing, content management software, and interactive capabilities.

We understand the importance of understanding our customers' needs and requirements, to provide them with the best possible solutions. This may involve designing a custom solution to fit their specific needs, or offering a range of standard products that can be adapted to different environments.



DIGITAL SIGNAGE & IP TV

We design and install both digital signage systems and IP TV systems, by providing our customers with a range of solutions for displaying information and media content in a variety of settings through powerful tools for communicating and engaging with their audiences in a variety of settings.

Digital signage systems are ideal for displaying dynamic content, such as advertising, news updates, and social media feeds, in public spaces. IP TV systems, on the other hand, are designed for delivering television content over IP networks, which can be useful for distributing live events or streaming media content to multiple screens in different locations that integrate with existing hardware and software systems or selecting from a range of standard products that can be adapted to different environments.



OUR SOLUTIONS

OTHER AUDIO VISUAL SYSTEMS



**PROJECTION
SOLUTIONS
AND SCREENS**



**COMMAND &
CONTROL CENTER
SOLUTIONS**



**VIDEO
CONFERENCING**



**INTERACTIVE &
COLLABORATION
SOLUTIONS**



OUR SOLUTIONS



NETWORK SYSTEMS SOLUTIONS

ISS provides their customers with a range of services to help them establish and maintain reliable and efficient networks. Network systems solutions typically involve hardware and software components, such as routers, switches, servers, and network management tools.

Designing an effective network system by determining the best network topology, equipment, and cabling, involves understanding the customer's needs and goals for the system, as well as the technical requirements of the environment.

As a company that designs, supplies, and installs network systems solutions, we provide our customers with critical infrastructure to support their operations. A reliable and efficient network system can improve productivity, reduce downtime, and enhance the overall performance of the customer's business or organization.



OUR SOLUTIONS



LOCAL AREA NETWORK (LAN) SOLUTIONS:

A LAN is a network of computers and other devices that are connected in a small geographical area, such as an office building. LAN solutions typically include routers, switches, and cabling to connect devices and allow them to share resources and data.



WIDE AREA NETWORK (WAN) SOLUTIONS:

A WAN is a network that connects multiple LANs over a larger geographic area, such as between different office locations. WAN solutions may include technologies such as Virtual Private Networks (VPNs), routers, and switches to ensure secure and efficient communication between different sites.



WIRELESS NETWORK SOLUTIONS:

A wireless network allows devices to connect to a LAN or WAN without the need for physical cables. Wireless network solutions typically include access points, controllers, and security mechanisms to ensure a reliable and secure wireless connection.



NETWORK SECURITY SOLUTIONS:

Network security solutions are designed to protect the network from unauthorized access, data breaches, and other security threats. These solutions may include firewalls, intrusion detection and prevention systems, and antivirus software.



UNIFIED COMMUNICATIONS SOLUTIONS:

Unified Communications solutions integrate various communication tools, such as voice, video, email, and messaging, into a single platform. This allows for more efficient and streamlined communication between employees and customers.



CLOUD-BASED NETWORK SOLUTIONS:

Cloud-based network solutions enable organizations to move their network infrastructure to the cloud, which can provide greater flexibility, scalability, and cost-effectiveness. These solutions may include cloud-based servers, storage, and applications.



**Building a
Secure Future,
System by System**

OUR SERVICES



MANAGED SERVICES

IT Managed Services refers to the practice of outsourcing IT operations and responsibilities to a third-party service provider. The provider assumes responsibility for monitoring, maintaining, and managing the IT systems and infrastructure of a company or organization.

The types of services offered by ISS can vary widely depending on the needs of the client.

Some common services include:

- Network monitoring and management.
- Data backup and disaster recovery.
- Cybersecurity services, including firewall and antivirus protection.
- Cloud computing services, including migration and management.
- Help desk and technical support services.
- IT asset management and procurement.
- Infrastructure management, including server and storage management.
- Application development and management.

One of the main benefits of IT Managed Services is that it allows companies to focus on their core business functions while leaving the management of their IT systems to experts. It can also help businesses reduce costs associated with IT operations, as ISS can often provide these services at a lower cost than hiring and maintaining an in-house IT team.

Overall, IT Managed Services can be an effective way for companies to improve their IT operations and focus on their core business objectives, while ensuring that their technology infrastructure is properly maintained and secured.



SERVICE MAINTENANCE CONTRACTS

A service maintenance contract is an agreement between a service provider and a client for the maintenance and repair of equipment, systems, or facilities. This type of contract outlines the scope of services that the provider will offer and the terms and conditions of the agreement.

The specific services covered in a service maintenance contract can vary widely depending on the nature of the equipment or systems being maintained. For example, a service maintenance contract for IT equipment may include software updates, hardware repairs, and help desk support.

Service maintenance contracts typically include a schedule of services and the frequency with which they will be performed. They may also include provisions for emergency repairs and service, as well as guarantees on response times and equipment uptime.

The terms of a service maintenance contract may also specify the duration of the agreement, payment terms, and any penalties for late payment or termination. Some contracts may also include clauses that address liability, confidentiality, and intellectual property.

Overall, a service maintenance contract provides a formal agreement between a service provider and a client, outlining the services to be provided, the duration of the agreement, and the terms and conditions of the arrangement. It can help ensure that equipment and systems are properly maintained, reduce the risk of unexpected downtime or failures, and provide a clear understanding of the responsibilities of both parties.



PROJECT MANAGEMENT

Project management is the process of planning, organizing, directing, and controlling the resources and activities of a project to achieve specific goals within a defined timeline and budget. It involves identifying project requirements, defining project scope, creating a project plan, and managing resources to execute the plan, monitor progress, and make necessary adjustments.

The goal of project management is to ensure that projects are completed on time, within budget, and to the satisfaction of stakeholders. It requires a range of skills and knowledge, including communication, leadership, risk management, budgeting, and scheduling.

Project management typically involves several stages, including initiation, planning, execution, monitoring and controlling, and closing. During the initiation phase, project goals and objectives are defined, and the feasibility of the project is assessed. In the planning phase, the project plan is developed, which includes defining project scope,

identifying tasks and resources, and creating a timeline and budget. During the execution phase, the plan is put into action, and tasks are completed. The monitoring and controlling phase involves monitoring progress, managing risks, and making necessary adjustments to keep the project on track. Finally, during the closing phase, the project is completed, and the final deliverables are reviewed and accepted.

Overall, project management is a critical process that helps organizations achieve their goals by effectively managing resources and completing projects on time and within budget. ISS ensures a systematic approach and strong leadership skills to ensure successful outcomes.



PHYSICAL SECURITY CONSULTANCY

Physical security consultancy involves assessing and improving the security measures and protocols of a physical space or facility. This type of consultancy is usually sought by businesses, organizations, and individuals who want to ensure the safety and security of their premises, assets, and people.

ISS security consultants provide a range of services, such as:

- Risk assessment: Conducting a thorough assessment of the risks and vulnerabilities of a physical space or facility.
- Security planning: Developing a comprehensive security plan tailored to the specific needs and requirements of the client.
Security system design: Designing and implementing physical security systems, such as access control systems, CCTV, and alarms.
- Security training: Providing training to staff members on security protocols and procedures, emergency response, and crisis management.
- Security audits: Conducting regular audits to assess the effectiveness of existing security measures and identifying areas for improvement.
- ISS consultants have a strong understanding of security principles and technologies, as well as a comprehensive knowledge of the latest security threats and risks, in addition to communicating effectively with clients and providing practical and cost-effective solutions.
- Physical security consultancy is an essential service for businesses and organizations looking to protect their assets and ensure the safety of their staff and customers.



SOFTWARE DEVELOPMENT SERVICES

ISS provides a range of services related to software development, which include:

- **Software design and architecture:**

The company's team of software development engineers and architects will work with clients to design and plan software solutions that meet their specific needs.

- **Software development:**

The development team will develop the software using programming languages and platforms such as Java, Python, C#, .NET, and others.

- **Quality assurance and testing:**

The development team will test and ensure the quality of the software before it is released to clients or end-users.

- **Maintenance and support:**

The development team will provide ongoing maintenance and support to ensure the software continues to function properly and meets the evolving needs of clients.

In addition to these core services, ISS also offer other related services such as cloud-based solutions, mobile app development, and consulting services to help clients with their software development needs.



A SELECTION OF OUR
CLIENTS





ELV

**A SELECTION OF OUR
PRODUCTS**





NETWORK AND HARDWARE

A SELECTION OF OUR
PRODUCTS



LINKSYS

D-Link

FORTINET

ONV



DELL EMC

lenovo



TOSHIBA

Panasonic

AVAYA

vtech



A SELECTION OF OUR
PRODUCTS



AUDIO VISUAL

Unilumin

VuWall

visual engineering
LIGHTWARE

 **ASL**

 **TOA**

 **LEDstudio**


ATLONA

 **ITEC**



SOFTWARE

BITVOICE

 **Microsoft**

 **rujulerp**

 **MedEZ™**

 **Adobe**

solarwinds 

KASPERSKY 

 **TREND
MICRO**



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